

1

RCMS Pro 7.3 Small Business Edition Install Guide

- **1.1** Notes About RCMS Installation
- **1.2** RCMS Install
- **1.3** Program Updates
- **1.4** Getting More Help

1.1 Notes About RCMS Installation

Before installing RCMS Pro 7.3 please review this section:

- Make a backup of your current install of RCMS.
- DO NOT install RCMS Professional 7.3 over a previous RCMS install.
- Any reference to a path (i.e. C:\Pro73sbe) is an example only. The correct path or drive letter that is used on your install will probably be different.

If you are running the application from a local drive on a workstation or stand alone computer (not on a network) you do not have to follow the Network Setup instructions. Just install to a local drive (such as C:).

Network Install Notes

It is best to map the drive one folder level above the RCMS root folder for better file organization.



Example: If RCMS is to be installed to C:\Apps\Pro73sbe share the folder C:\Apps as \\SERVER\APPS. Map any drive to this path. This will allow for easier upgrades in the future as you can install later versions of RCMS parallel to the current installation.

If installing RCMS at the server you must map a drive to the same path that the users will use. During installation RCMS creates links to the installed drive letter and folder paths. If the drive mappings are not correct on the server RCMS will not be able to run from the workstation.



The installation could be done from a workstation to ensure the correct mapping is used. Installing from a workstation will prevent the installation from writing to the server's local drive letter instead of the actual path.



Be sure to install to a mapped drive letter that is not likely to be used on a workstation. Drive F: or higher is recommended.

Network Setup

On the Server:

1. Choose the drive letter that RCMS will be loaded on. C drive will be used for this example
2. Create a folder on the server called APPS, i.e. (C:\APPS)
3. Share this folder with the appropriate rights
4. Map a drive to this shared folder (This is the drive that users will access RCMS on)
5. Begin the RCMS install



It is very important when installing RCMS from a server that you install to the mapped drive the users will access RCMS on. For example: if the users will access RCMS on the R: drive then you must install RCMS to the R: drive even though the R: drive may be mapped to a local drive letter.

1.2 RCMS Install

Before you install the program, RCMS requires certain environment variables to be set in order to run. This is done from the System Control Panel in Windows XP/2000. Windows 95, 98, and ME users will have to edit their autoexec.bat and config.sys files. Detailed instructions follow.

Windows XP/2000:

Open the Control Panel and then double-click System. Click on the Advanced tab. Click on the “Environment Variables” button. In the “User Variables” section “Temp” and “Tmp” should point to valid folders, for example: C:\Temp.

Windows 95, 98, ME:

Modify the Autoexec.bat to include:

- Set SBTWSID=????????
 - (This needs to be unique for each workstation. A users ID or computer name is suggested)
- Set TEMP=C:\Temp (Make sure this folder exists)
- Set TMP=C:\Temp (Make sure the folder exists)

Modify the Config.sys to include:

- Files=255

From the **File** menu click **Open** to see a menu of installed applications.

Installing RCMS

1. Close all other applications
2. Insert the latest RCMS CD in the CD-ROM drive. The RCMS Install should begin automatically. If it does not you can run the setup manually by running Setup.exe in the Setup folder.
3. At the Welcome screen click Next.
4. Registration - You can either copy/paste the registration code from the email you received from Pacific Rental Solutions or you can browse and select the file rcms_sbe_license.txt from the same email.
5. Directory - You can accept the default C:\Pro73sbe if this is a single installation. If this is a network install you should Browse and select your network drive.
6. Confirmation - Click Start to begin the file copy
7. Process Completed - click OK
8. End - Click Exit

Adding additional workstations

To setup additional workstations on your network, run the setup.exe program in the “Workstation Installation” subfolder found under your RCMS Pro folder.

1.3 Program Updates

1.3 Program Updates

The latest patches will be made available on our support website at <http://www.pacificrentalsolutions.com/>



Some updates have additional instructions and require utilities to be run after all of the patches are installed. If the update page has a link to special instructions continue to those instructions once the update has been installed.

1.4 Getting More Help

If you need more help on the installation of RCMS Professional 7.3 Small Business Edition please visit our support website at <http://www.pacificrentalsolutions.com/support.htm>, email us at support@pacificrentalsolutions.com, or call us at 707-544-4778.

If you need help on running the software or have questions about the software please visit our website <http://www.pacificrentalsolutions.com/> or view the RCMS Manual on the CD and in the DocOnDisk folder.

Reporting Problems to Pacific Rental Solutions, Inc.

Go to <http://support.pacificrentalsolutions.com/> and create a new login.

Frequently Asked Questions

Will my data get overwritten?

No, your data will be imported to the new build leaving the old version intact.

Do I have to run the Workstation Installer again?

If you have just upgraded to RCMS 7.3 you will have to run the Workstation Setup for version 7.3. If you have previously run the 7.3 Workstation Setup you will not have to run it again.

Can I still run RCMS 7.1 or earlier after updating?

Yes, your data will be left in the same condition as it was before the import into Pro 7.3. If you make any changes in your old program you will have to re-import and you will lose changes made in the RCMS 7.3.

Can I run RCMS 7.3 and a previous version simultaneously?

No

1.4 Getting More Help